

Nicholas D. Ravagni

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OBJECTIVES

To find a challenging position in the information technology field where I can apply my skills and knowledge in a productive, innovative, team-oriented atmosphere, preferably with career advancement opportunities.

SUMMARY OF QUALIFICATIONS

- A+ Certified in PC Hardware, PC Software, and Network Infrastructure.
- Knowledge of IT network design, implementation, and maintenance, including hardwired and wireless infrastructure.
- Emphasis on security, including routers, firewalls, intrusion detection and prevention systems, wireless network security, encryption and authentication, penetration testing, security assessment, and auditing.
- Completed Cisco CCNA Training Spring '08.
- Completed Microsoft MCSE Training Fall '08.
- Efficient in troubleshooting systems and working with others to mitigate problems.
- Patient and communicative in working with and training others, including 10+ years teaching experience.
- Experienced in data recovery.
- Particularly knowledgeable in all current PC hardware and most server hardware.
- Extensive knowledge of the Windows operating systems (XP, Server 2003/2008, Vista, Win 7) and most software, with superb troubleshooting abilities.
- Through knowledge of Windows networking, hardware and software, sever-side and client-side, including Active Directory.
- Experienced in virtualization (Sun VirtualBox, ESXI, etc...) and server migration/virtualization, with some experience in cloud computing.
- Proficient in all current Windows desktop and server operating systems, most versions of Linux, Cisco IOS, etc...
- Adept in office and productivity software (Microsoft Office [Word, Excel, Publisher, Outlook, Access, PowerPoint], Adobe & Macromedia software [Photoshop, Illustrator, Flash, Dreamweaver], and more).
- Skilled in Web design and development, including HTML, XHTML, CSS, Flash, JavaScript, & Dreamweaver.
- Highly motivated, versatile, quick learner with a never-ending thirst for knowledge and advancement of skills.

WORK EXPERIENCE

- 1996 – Present
Self-employed as CEO, marketing manager, web designer, and network administrator of Don't Fret Productions and sister company Fretless Finger Guides. See www.FretlessFingerGuides.com and www.DontFret.com respectively.
- 2000 – Present
Director and Teacher of the Providence Point Computer Club. This involves writing curriculum, classroom materials, and teaching approximately 80 students weekly in intermediate computer skills, covering a variety of topics.
- 2000 – Present
Self-employed as Owner of Computer Works Northwest, performing IT support, repair & consulting services to a client base of over 200 satisfied customers. Have built and maintained PCs and servers, and designed, installed, secured, and maintained hardwired and wireless local area networks.

COMMUNITY ACTIVITIES

- Volunteer consultant for the Bellevue, WA Police Department, helping to implement technology and database services for Operation ChildSafe under Officer Rob Wood.
- Perform on-site computer repair for local senior citizens.

MEDIA APPEARANCES

- Featured on 21 Century Lives with Peter Jennings May, 2000
- Featured on MSNBC, June, 2000
- Featured on Extra!, June, 2000
- Featured Guest on Jane Pauley Show, August, 2005
- Featured on PBS's BizKid\$, Fall 2007
- Featured on Evening Magazine, Fall 2011
- Numerous national radio interviews

PATENTS AND PUBLICATIONS

Applied for first patent 12/10/96 on a stringed instrument finger positioning guide and method for teaching students to read music.

Was awarded utility patent # 5,920,023 on 7/6/99.

Applied for second patent on 5/15/01 on a digitally controlled interactive user interface finger positioning guide for stringed, necked instruments.

Was awarded utility patent # 6,452,081 on 9/17/02.

Currently assimilating and editing several years worth of teaching materials I've prepared for the Providence Point Computer Club into a how-to book for seniors.

SPEAKING ENGAGEMENTS & AWARDS RECEIVED

- Weekly presentations including written materials for 80 people.
- Kirkland Kiwanis Club Keynote Speaker July, 2000
- Eastside Hall of Fame Honoree. Kirkland, WA. City of Kirkland, WA. January, 2001
- Hugh O'Brian Youth Leadership award June, 2002
- Experience Music Project Keynote Speaker October 2003
- Invited participant at Illinois State Library National Inventors Exhibit August 2004
- Invited speaker at Midwest Inventors Conference 7 in St. Louis, 2004
- Keynote speaker at the Issaquah Plateau Kiwanis Club, April, 2007
- Member of Phi Theta Kappa Honor Society at Bellevue College with a 3.89 GPA average as of Fall 2011.